

FAQS

Eyelash Lift

RefectoCil
Academy

What happens to the hair during lash lifting?

The chemical process that takes place can be found in the Chapter 3_ The Basics, chemical processes.

How safe is the treatment?

The treatment is absolutely safe! All products are developed under the strictest guidelines especially for the eye area and are very well tolerated. Make sure you adhere to the specified exposure times. In addition, the Lashperm contained in Eyelash Lift contains care components such as collagen and cysteine, which nourish the hair during the treatment.

What should be observed after the treatment?

After the lifting, the eyelashes are malleable and still somewhat flexible. Therefore, they should not come into contact with water or steam for 24 hours after the treatment. Mechanical movements such as strong rubbing, but also swimming and taking a sauna should be avoided for the first 24 hours after the treatment. Your client should not apply mascara. After 24 hours the shape is fixed and the client can style, wet etc. the lashes as usual. Even sauna and swimming pool are no longer a problem.

Do the lashes need special care after the application?

After the treatment, RefectoCil Styling Gel provides the perfect care and nourishes the hair. For home care, RefectoCil Care Balm is also recommended. The rich formula strengthens the hair and makes it resistant. Attention: Apply Care Balm only after 24h. The oily formula could weaken the result.

Does the treatment also work on short lashes?

Lash Lifting is possible for all eyelash lengths. And especially with short lashes, the lifting makes a great effect! Depending on the length, you can choose between 3 lifting pad sizes. However, if the lashes are so short that even the smallest lifting pad is too big, we recommend treating the lashes with the RefectoCil Lash & Brow Booster for at least 6 weeks to make them longer.

How often can Eyelash Lift be repeated?

The service can be repeated at any time if the effect wears and wears off or after 4 - 6 weeks.

What is the difference to Eyelash Curl?

With Eyelash Curl, the eyelashes are wrapped over a roller and the bow is fixed. In this way they are curved but not visually lengthened. With Eyelash Lift, the lashes are stretched upwards directly from the lash line and thus visually lengthened.

Can the client still use mascara despite Eyelash Lift?

Yes, mascara can be applied 24 hours after the application. The mascara visually enhances the lifting effect. We do not recommend using waterproof mascara, as heavy cleansing with oil-based products can affect the durability and health of the lashes.

How can you prevent the lashes from coming loose during the treatment?

Use enough glue to fix the lashes on the lifting pad. After fixing the lashes, wait one minute before applying Lashperm to allow the glue to dry completely. When you touch the lashes with your finger, they should be dry and not sticky.

What can I do if individual lashes come loose during the Eyelash Lift treatment?

Remove the active ingredients, apply more glue, wait 15 seconds, and fix the lashes again.

What is the best way to fix the lashes on the lifting pad?

Apply Eyelash Lift Glue generously to the first part of the pad and the lashes. Wait 15 seconds. Then fix the first part of the lashes. Repeat from section to section until all lashes are fixed.

Where should I apply the active ingredients?

A soft and horizontal stripe of LashPerm& Neutralizer should be applied starting from the middle going down to the lower part of the lashes. Leave the tips completely uncovered. **Tip: Use the broadside of the brush for faster application.**

Why is it not necessary to apply the active ingredients to the entire lashes?

It is not necessary because we are talking about a chemical process which takes place inside the hair. Even though both active ingredients, LashPerm and Neutralizer, are only applied to the lower part of the lashes, they enter the hair evenly.

How do I choose the correct size of the Lifting Pad?

There are three different sizes of Lifting Pads: S: strong lifting effect, especially for short lashes or a dramatic effect! M: natural lifting effect or for medium long lashes! L: discreet lifting effect or for very long lashes.

Size S, M or L – which lifting pad size is the right one?

The lashes must cover the entire curve of the pad. If they are too short and end in the middle of the pad (at the thickest part), use a smaller pad. Tip: the shorter the customer's eyelashes and the stronger the desired lifting effect, the smaller the required pad.

How many times can I reuse the Lifting Pads?

The specially developed pads can - with careful care - can be reused up to 100 times.

Is RefectoCil Eyelash Lift vegan?

No. RefectoCil Eyelash Lift contains Hydrolyzed Collagen.

Are RefectoCil products tested on animals?

We do not test the products on animals, neither is any testing on animals done on our behalf. This is in accordance with the EU Cosmetics Regulation. We don't allow anybody to conduct animal tests with our products/brands.

Where are the RefectoCil products manufactured?

The products are produced in Austria.